Welcome to the ISIS Student Financials My Account Tutorial
Signing into ISIS

ISIS is a Web-based application accessed through a Web browser such as Internet Explorer.

You must have an active University of Arkansas e-mail account through Computing Services. Please contact that office at 575-2905 for more information about setting up an account.
Your UARK ID and Password are used to log in to the ISIS system.
After logging in the Student Center is displayed. All academic, personal, and financial information can be found on the Student Center page. The top portion of the page is dedicated to your academic information.
The Finances section of your Student Center displays information regarding your account balance and Financial Aid information.
My Account modules:

• Account Inquiry – This link is used to view your Account Detail and access the Summary, Charges Due, Payments and Pending Financial Aid pages.
• Parent/Family Authorization – This link is used to create an ISIS account for an authorized individual to view your student account and student records information.
• Direct Deposit Setup – This link is used to establish a direct deposit account.
• Student Invoice – This link is used to view your monthly student invoice.
• International Wire Payments to UA – This link is used for International students to make payments through Peer Transfer Wire service.
• Account Summary by Term – This link is used to view your account breakdown by term.
• Make a Payment – This link is used to make an online credit/debit card or eCheck payment.
Click on the Account Inquiry link to view your account detail.
The Account Inquiry link displays the page to view your account detail. You can access the different account information by clicking on the page tabs; Summary, Activity, Charges Due, Payments, and Pending Financial Aid.

Account Summary

You owe 8,717.35. For the breakdown, access Charges Due

- Due Now 0.00
- Future Due 8,717.35

What I Owe

<table>
<thead>
<tr>
<th>Term</th>
<th>Outstanding Charges &amp; Deposits</th>
<th>Pending Financial Aid</th>
<th>Total Due</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall 2012</td>
<td>8,717.35</td>
<td></td>
<td>8,717.35</td>
</tr>
<tr>
<td>Total</td>
<td>8,717.35</td>
<td></td>
<td>8,717.35</td>
</tr>
</tbody>
</table>

Currency used is US Dollar.

MAKE A PAYMENT

Remittance Addresses

Financial Aid
The Account Summary by Term button displays detailed activity for each term of enrollment.
Click the appropriate term link to view the account summary for that term.
Click on View Account Detail Link to view account information for that term.

<table>
<thead>
<tr>
<th>Charge Activity:</th>
<th>9,217.35 USD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment Activity:</td>
<td>-500.00</td>
</tr>
<tr>
<td>Refund Activity:</td>
<td>0.00</td>
</tr>
<tr>
<td>Financial Aid Activity:</td>
<td>0.00</td>
</tr>
<tr>
<td>Anticipated Aid Activity:</td>
<td>0.00</td>
</tr>
<tr>
<td>Admissions Deposit Activity:</td>
<td>0.00</td>
</tr>
<tr>
<td>Term Balance:</td>
<td>8,717.35 USD</td>
</tr>
</tbody>
</table>
Account Summary page displays the total current charges for the term.

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**Account Summary**

**Account Detail for Term**

**Fall 2012**

**As of Date** 07/30/2012

**Test Student**

**Student Accounts**

If you have any questions concerning your account, please contact our office at 575-5651.

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**The University of Arkansas**

<table>
<thead>
<tr>
<th>Date Posted</th>
<th>Item Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/09/2012</td>
<td>Health Fee Undergrad</td>
<td>$108.75 USD</td>
</tr>
<tr>
<td>07/09/2012</td>
<td>Transit Fee Undergrad</td>
<td>$37.95</td>
</tr>
<tr>
<td>07/09/2012</td>
<td>Tuition Undergraduate</td>
<td>$3,070.50</td>
</tr>
<tr>
<td>07/09/2012</td>
<td>Network/Data Systems Fee UG</td>
<td>$179.55</td>
</tr>
<tr>
<td>07/09/2012</td>
<td>Student Media Fee Undergrad</td>
<td>$10.35</td>
</tr>
<tr>
<td>07/09/2012</td>
<td>Facilities Fee Undergraduate</td>
<td>$150.00</td>
</tr>
<tr>
<td>07/09/2012</td>
<td>Nonresident Tuition Undergrad</td>
<td>$5,440.65</td>
</tr>
<tr>
<td>07/09/2012</td>
<td>ARSC College Fee Undergraduate</td>
<td>$180.00</td>
</tr>
<tr>
<td>07/09/2012</td>
<td>Student Activity Fees Undergra</td>
<td>$39.60</td>
</tr>
</tbody>
</table>

**Total Charges:** $9,217.35 USD
Account Summary page displays the total Payments, Financial Aid, and Refunds for the term.

### Payments Received

<table>
<thead>
<tr>
<th>Date Posted</th>
<th>Item Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/30/2012</td>
<td>Web Credit Card Payment</td>
<td>-500.00</td>
</tr>
</tbody>
</table>

**Total Payments:**

-500.00 USD

### Self Service Pending Payments

<table>
<thead>
<tr>
<th>Reference Number</th>
<th>Card Number's Last Four Digits</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>0.00</td>
</tr>
</tbody>
</table>

**Total Pending Payments:**

0.00 USD

### Financial Aid

<table>
<thead>
<tr>
<th>Date Posted</th>
<th>Item Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>0.00</td>
</tr>
</tbody>
</table>

**Total Financial Aid:**

0.00 USD

### Anticipated Aid

<table>
<thead>
<tr>
<th>Item Description</th>
<th>Anticipated Aid</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0.00</td>
</tr>
</tbody>
</table>

**Total Anticipated Aid:**

0.00 USD

### Admissions Deposit Due

<table>
<thead>
<tr>
<th>Short Description</th>
<th>Description</th>
<th>Due Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>0.00</td>
</tr>
</tbody>
</table>

**Total Admissions Deposit:**

0.00 USD

### Refunds

<table>
<thead>
<tr>
<th>Status</th>
<th>Long Name</th>
<th>Item Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Total Refunds:**

0.00 USD

**Term Balance:**

8,717.35 USD
Make a Payment

• Credit/Debit Card Payment
  – Select to make on-line credit/debit card payments on ISIS. **NOTE:** *There is a 1.7% convenience fee (minimum $0.75) for this type of payment.*

• eCheck Payment
  – Select to make on-line eCheck payments. *There is no fee for this type of payment.*

Note: For detailed instructions on how to make a payment, please view documentation online at [http://www.uark.edu/admin/isisdir/Documents/training/90cckeck.pdf](http://www.uark.edu/admin/isisdir/Documents/training/90cckeck.pdf)
Make a Credit/Debit Page

After clicking the submit button and receiving a success message, please verify the payment posted to your account. If the payment did not post, please contact the Student Accounts office at 479/575-5551 between 8:00-5:00 M - F.

*required fields (This form will time out after 10 minutes)

Cardholder (Billing) Information

First Name * Test
Last Name * Student
Street *
City *
State * Arkansas
Zip/Postal Code *
Country * United States

Accepted Payment Types

Card Number *
Expiration Date * MM YY
Security Code * "What Is This?"

Payment Amount * $
Convenience Fee $0.75 "What Is This?"
Make an eCheck Payment Page

After clicking the submit button and receiving a success message, please verify the payment posted to your account. If the payment did not post, please contact the Student Accounts office at 479/575-5651 between 8:00-5:00 M - F.

* required fields
(This form will time out after 10 minutes)

Account Information

First Name * Test
Last Name * Student
Street |
City |
State * Arkansas
Zip/Postal Code |
Country * United States
Bank Name |
Bank Routing Number * What is This?
Bank Account Number * What is This?
Account Type * Checking
Payment Plan options are available from Account Inquiry>Account Services tab.
The Direct Deposit Setup link is used to establish a direct deposit account for overpayments to the student account.
The Direct Deposit sign up page will be displayed. Log in using your UARK user id and password.
To sign up for Direct Deposit you will need to enter your banking information the first time you log on. This information is used to process your student refund as a direct deposit to your bank account. Once the information has been added the student can either update or deactivate the Direct Deposit at any time.
The Parent/Family Authorization Setup link..
The Parent/Family Authorization link is used to create an ISIS account for an authorized individual to view your student account and/or your registration information.
The Student Invoice Link is used to view your monthly student invoice.

Billing Date
03/17/2010
01/27/2010
12/08/2009
07/13/2009
06/09/2009
04/01/2009
This concludes the ISIS Student Financials My Account Tutorial.

Click the button below to replay the tutorial or hit esc to end.